

The BFTV Mission is to:

Support Excellence by:

- Providing the most **efficient** & **highest level** of customer service to staff, faculty, students & outside entities to help them **achieve** their goals
- Working together as a **team** that is **resilient, respectful** of all, & who practices **patience, appreciation, & positive communication**
- Developing a **culture of continuous improvement** in all aspects, including our people, processes & procedures